

# • Caribstore Shipping Policy

We are committed to providing you with a seamless shopping experience. Please review our shipping policy to understand how we handle shipping and delivery.

### 1. Processing Time:

- Orders are processed within 1-2 business days. Orders placed on weekends or holidays will be processed the next business day.
- You will receive a confirmation email once your order has been processed and is ready for shipment.

## 2. Shipping Rates & Delivery Times:

- We offer several shipping options to meet your needs:
  - Standard Shipping: 5-7 business days.
  - **Expedited Shipping**: 2-3 business days.
- Shipping rates are calculated based on the total weight of your order and your delivery location. You will see the shipping cost during the checkout process.

#### **3. International Shipping:**

- We currently ship to select international destinations. Please note that international shipments may take longer due to customs processing and other delays.
- Customers are responsible for any customs fees, import duties, taxes, or other charges that may apply in their country.

#### 4. Tracking Your Order:

• Once your order has been shipped, you will receive an email with tracking information. You can use this information to track your package until it arrives.



#### **5. Delivery Issues:**

- If your package is delayed or you experience any issues with delivery, please contact our customer service team at <a href="mailto:support@caribstore.com">support@caribstore.com</a> 404-300-9745.
- We are not responsible for delays caused by carriers, customs clearance, or any other unforeseen circumstances beyond our control.

#### 6. Changes to Shipping Address:

• If you need to change your shipping address after placing an order, please contact us immediately. We will do our best to accommodate changes, but cannot guarantee modifications once the order has been shipped.

#### 7. Lost or Stolen Packages:

• Caribstore is not responsible for lost or stolen packages once they have been delivered.

We recommend ensuring someone is available to receive your package or choosing a secure delivery location.

Thank you for shopping with Caribstore.

We appreciate your business and strive to provide excellent service. For any questions or concerns regarding our shipping policy, please contact us.